



## REFUNDS & RETURNS

### **FACE-TO-FACE SEMINARS & CONFERENCES**

ASCE Texas Section provides a variety of face-to-face seminars and conferences. Each of these events has a specific cancellation policy as noted during the registration process. Refunds will not be issued after the specified date. Additionally, an administrative fee may be charged based on the event-specific cancellation policy.

For all events, no credits/refunds will be issued for no shows. If ASCE Texas Section must cancel a seminar or conference due to insufficient enrollment, your registration fee will be refunded in full. ASCE Texas Section is not responsible for non-refundable expenses such as airfare, hotels, transfer fees, or any other expenses associated with a cancellation.

### **LIVE WEBINARS**

ASCE Texas Section will not honor any cancellation or refund request made later than two business days prior to the airdate of a Webinar; No-shows will not be refunded or transferred. Under the site license, one Group Viewing per live webinar is permitted for each ASCE Texas Branch. The site license does not permit multiple logins or phone connections from your site for transmission to any other site. If you have several sites, you must register and pay separately for each site.

### **FOR ALL "ON-DEMAND" PRODUCTS**

If you're not completely satisfied with your purchase, you may return it within 30 days for a full refund, exchange, or credit on your purchase price. Returns are only accepted if you have not already received Continuing Education Credits (CEUs) for the item and must be made in writing via email or mail and must include registrant's name and product name.